

# Appendix\_ISSU\_eVAL\_2020 Visa Application

Prepared by International Student Centre (ISC) Universiti Malaya

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# **7 STEPS** to Study in Malaysia

1	Step 1	
	Application	
	Processing Time: 14 business days from the date of submission	
2	Step 2	
	Issuance of EMGS Approval Letter	
3	Step 3	
	Issuance of Visa Approval Letter (VAL)	
	Processing time: 14 business days from the date of completed documents submiss	ion
4	Step 4	
	Single Entry Visa (SEV)	
	Processing time: 1 to 3 weeks for hard copy, 48 hours for e-Visa (for Student Pass)	
5	Step 5	
	Travelling to Malaysia	
		Scan here for
6	Step 6	more explanations
	Registration at Institution	
	Step 7	國際的
	Issuance of Student Pass and i-Kad (Student Pass: 10 business days)	

Source: Snapshot from Education Malaysia Global Services Website. https://educationmalaysia.gov.my/visa-new-application/

Step 1 Student Pass Application	Step 2 Issuance of EMGS Approval Letter	Step 3 Issuance of Visa Approval Letter (VAL)	Step 4 Single Entry Visa	Step 5 Travel to Malaysia t Applica	Step 6 Registration at Institution	Step 7 Issuance of Student Pass & iKAD
Students to	o complete	Not Appl	icable due to c	current Rules a	nd Regulations	s limiting
STEP 1 8	& STEP 2	Inte	rnational Stud	ents from trav	elling to Malay	vsia.



#### GUIDELINE TO APPLY FOR STUDENT PASS (FULL-TIME PROGRAMMEME)

#### **Requirement To Apply For Student Pass (Full Time)**

Section 10 of the Immigration Regulations 1963 requires all international students who wish to study at any higher education institutions in Malaysia to obtain Student Pass before entering Malaysia. Students are required to submit application for Student Pass at the Education Malaysia Global Service (EMGS\*) online system at https://visa.educationmalaysia.gov.my/customer/account/create/

Students are advised to take note of the following during the visa application:

- 1. Students must ensure that they have received an offer of admission before applying for Student Pass and their full name and passport number must tally with the passport detail pages.
- 2. The Student Pass duration will be based on **the minimum duration as per** the offer of admission.



#### Step-by-Step Guidelines

#### (1) Creating an Account

To start the Student Pass (Full-Time) application, go to Login or Create an Account screen at <a href="https://visa.educationmalaysia.gov.my/customer/account/login/">https://visa.educationmalaysia.gov.my/customer/account/login/</a>

ogin or Create an Account	Register I
NEW USER	REGISTERED USER
By creating an account, you will be able to apply for your Student Visa, view and track your application, and more.	If you have an account with us, please log in. Email Address *
Create an Account	Password*
	*Required Fields Forgot Your Password?

#### STUDENT PASS APPLICATION



#### (2) How to Fill Up the Application Form

Create any	locount		
PERSONAL INFORMATION			
First Name "	Middle Name/Initial		
Last Manne			

The application form is divided into 4 Steps.

#### Step (1):

Fill in details of the course and institution which you received the offer of admission.

Institution Type* 😡	Colort Bublic Histor Education Institutions	اوزيورسيتي مايا UNIVERSITI
Please Select	Select Public Higher Education Institutions	
Institution Name*	Select UNIVERSITI MALAYA (UM)	Passport Number : 14/1234583 Nescafe Lante Bin Americano Hatri Concorte Jaino T Pensiano Utama
Year of Intake* 💿 Please Select As stated in the Offer Letter.	Select Year of intake stated in offer letter	Solity an Selargor Ces Sinfladam OFFER OF ADMISSION TO THE UNIVERSITI MALAYA
Month of Intake* @ Please Select As stated in the Offer Letter.	Select Month of intake stated in offer letter	Cograduations? We we pleased as effer you admission e.a. anotatly addent at Universiti Makya. Details of your pogramme are as above: SEMESTERN-ADDENIC GESEGON : SEMESTER1, 2020/021 PROGRAMME TYPE LMOBLUT PROGRAMME LMOBLUT PROGRAMME LMOBLUT PROGRAMME LMOBLUT PROGRAMME LOCE of PROGRAME LOCE OF PROGRAMME LOCE
Program Type 🕑 Please Select	Select Full-Time Program	COURER DURANON : M WOTHER LEVEL OF TUDY : BACHELO COURE NAME : LONG-TERME EXCHANGE PROGRAMME TUTION FEES : REFER TO APPENDIX
Course Name* @	Select the Course Name stated in your offer letter: e.g: Bachelor of Media Studies	Note: International Budget is required to apply for Student Plans, (MuRIHy via EMOS. The offer of administors is final and charge of programme is not allowed. There and constitutions of the offer are as attached Thank you.
Please Select	Scroll and select your nationality	Yours Snorrely,
Travel Document Number* @ Maximum number of characters: 10	Type your passport number	rouespecta Rod International Sound Contre Universit Matya This document a computer generated. No signature required.
* Required Fields		
		International, student control (ph) Level 14.2. Dital II: International Control (2014) (State 10, 10, 10, 10, 10, 10, 10, 10, 10, 10,

Please make sure your passport has a validity period of more than **15 months** before applying for your eVAL as the minimum duration issued is 2 semesters (12 months) and please ensure you are **using the same passport when travelling to Malaysia**.

It is important for you to inform us should the passport number is different from the one written on the offer of admission letter

Click **APPLY NOW** to proceed to the **Step (2)**.

#### Step (2):

Once completed **Step (1)**, proceed to **Step (2)** to continue the application process. (If you need to make any changes, click "**Back**" on your browser and fill in **Step (1)** again. The form in **Step (2)** differs depending on the programme/course you selected in **Step (1)**.

Keep an eye on the Form Header to make sure you are continuing with the correct application.





The following information is required for Step (2):

#### 1. Course Duration

Select **Course Duration** as stated in the UM's offer letter

#### 2. Course Level

This field will be automatically filled based upon the course you selected.

Course Name* 🛞	
BACHELOR OF BIOMEDICAL ENGINEERING	~
Course Duration of Study (months)*	
48	~
Course Level*	
Degree	~
Applicant Photo (35mm x 45mm)*  Choose File mahadi.jpg Allowed file extensions to upload: jpg	
Maximum image width: 217 px. Maximum image height: 280 px.	
Maximum file size: 66 KB	
Applicant Name as in Passport MRZ Format* 😡	
Maximum number of characters: 39	

#### 3. Applicant's Photo

Go to the following link for the passport-size photo guidelines: https://bit.ly/2xmf8m1

The passport-size photo must be professionally taken with <u>WHITE background</u> to ensure it follows the image guidelines: Max. width = 217px & Max. height = 280px. Only photo with **jpg** extension is accepted.

UPLOAD AND VERIFY PHOTO	Helpful tips: You may use the Online Photo Checker on EMGS website to verify your passport-size photo and ensure it follows the EMGS photo guidelines.
Choose File Pessport Photo jpg Please tick this checkbox if the background color of your photo is NOT WHITE. Our tool will change the color for you. Verify	Access the link for Online Photo Checker : https://bit.ly/2WeTvfl

#### 4. Applicant's Name

Use only English letters, with no special punctuation. The system **DOES NOT** accept special characters such as ~ or accent marks – **Type** your name **as it appears in the MACHINE-READABLE ZONE (MRZ)** of your passport.

(These are the two lines of text with numbers and chevrons (<<<) at the bottom of the personal information page with the passport bearer's picture. For the purpose of Student Pass applications, EMGS will only capture the first line which contain student's name)



The NAME is typed with upper case. Punctuation (ie. hyphen) is replaced with the filler character < The SURNAME is given first, then the filler character twice (<<), then the remainder of given names. The surname and the given name are separated with the filler character < The filler character < **pads out** the field to fill the remaining characters. Suffixes (Jr, Sr, II, III, etc.) are encoded as part of the last name, without punctuation.

The form will not display any punctuation marks in the name field. Therefore, typing a hyphen or apostrophe will be converted into a space.

#### 5. Gender

Specify your Gender as per your passport

#### 6. Country of Birth

Select the **Country** where you were born.

(This should be the same as the country listed in your passport)



#### 7. Date of Birth (DOB)

Type DOB in this format (DD/MM/YYYY)

(This should be the same as written in your passport. Take note that the date format should be **EXACTLY** as it appears. For example, if your date of birth is 3rd January 1995, you should type 03/01/1995 rather than 3/1/1995)

#### 8. Applicant Nationality

Scroll and select your Nationality

9. Applicant Region/State/Province Scroll and select your Region/State/Province

#### 10. Applicant City

Type and select your **City** from the dropdown

#### 11. Obtain Single Entry Visa

#### Select Malaysian Embassy/ Consulate/ High Commission or Representative Offices in your country

(International students with approved Visa Approval Letter (eVAL) have to obtain the Single-Entry Visa from Malaysian Embassy/ Consulate/ High Commission or Representative Offices before entering Malaysia. However, not all countries' citizens require a visa to travel to Malaysia)

Applicant Gender

Applicant Place / Country of Birth\*

Applicant Date of Birth (dd/mm/yyyy)\*

Applicant Nationality

- Please Select

Applicant City

Type and se

Passport Country of Origin

- Please Select

Obtain Single Entry Visa from\* 😡

Applicant Region/State/Province

Femal

If you are a citizen of a country that requires a Single-Entry Visa to travel to Malaysia, please select the nearest Malaysian Embassy from where you can obtain the Single-Entry Visa once you printed the Visa Approval Letter (eVAL) through EMGS website. Please click <u>here</u> for the list of countries that requires visa to enter Malaysia.

**Note**: if you require a visa to travel to Malaysia but you are not in your home country, you can select the nearest Malaysian Embassy/Consulate/ High Commission or Representative Offices to you from where you can obtain the Single Entry Visa once you printed the Visa Approval Letter (eVAL) through EMGS website.

#### 12. Travel Document Type

Select Type of Passport you are using.

(A travel document refers to your Passport. Most students will be using an International Passport.)

#### **13. Travel Document Number**

Your **Passport Number** will already be filled in from **Step (1)**.

(Please make sure that **this number is correct** and is a **match** for the passport number appearing on your **offer letter**)

#### 14. Travel Document Place of Issue

Select Name of Country where your passport was issued

(This should match the field in your passport)

#### Travel Document Date of Issue Select the date (DD/MM/YYYY) when your passport was issued

(This should match the date in your passport)

#### **16. Travel Document Expiration Date**

Select the date (DD/MM/YYYY) when your passport will expire (This should match the expiry date in your passport)

Please Select		
Please Select INTERNATIONAL PASSPORT DIPLOMATIC PASSPORT		
Please Select		Ÿ
Travel Document Number* 🍥		
Maximum number of characters: 16		
ravel Document Place / Country of Issue	-	
Please Select		
Please Select		
Afghanistan		
Aland Islands Albania		
Algeria		
American Samoa		
Andorra		
Maximum number of characters: 16		
Travel Decument Place / Country of lasu		
ravel Document Issued On (dd/mm/yyyy		
ravel Document Valid Until (dd/mm/vvvv		
(,		



#### 17. Insurance

Please choose any of the Insurance packages offered in the drop-down menu

#### 🔆 Helpful tips:

18. Sticker Pass Fee

the nationality chosen

+RM60.00

19. Visa Fee

20. iKad

The insurance cost incurred will be based on the package **selected** at the point of application and will be added automatically in the pricing.

This field will be automatically filled as it was

fixed by the institute as EMGS, 1- year Pass

A RM60 fee charged by the Malaysian Immigration

This field will be automatically field based on

This field will be automatically filled as it was

fixed by the institute as 1-year, Self-

iKad is an identification card for foreign students and can be used as such in Peninsular Malaysia.

However, iKad is not a replacement of your

passport; please visit EMGS website to learn more

collection at EMGS + RM50.00

Department for the Student Pass (Full-time)

#### 

# -- Please Select - EMGS, 1-year Pass +RM60.00 IBUPEJABAT IMIGRESEN MALAYSIA (payable directly to Immigration) -- Please Select - Sticker Pass Fees\* -- Please Select - Read only, selected option was fixed by the institute Visa Fees\* -- Please Select - Read only iKad\* I-year, self-collect at EMGS +MYR50.00 Read only, selected option was fixed by the institute Medical Screening At\* Qualitas Panel Clinics +MYR250.00

#### 21. Medical Screening

This field will be automatically filled as it was fixed by the institute: Qualitas Panel Clinics +MYR250.00

(New international students are required to perform a medical screening in Malaysia within 7 days from the date of arrival in Malaysia.)

Read only, selected option was fixed by the institute

Please note that if the student is diagnosed with a medical condition that is deemed unsuitable for studies in Malaysia when undergoing the compulsory Post-Arrival Medical Screening, they will be required to bear the cost of leaving Malaysia. The students are also required to exit Malaysia before the expiration of their current pass.

#### 22. eVAL

This field will be automatically filled.

#### 23. eVAL Delivery Method

This field will be automatically filled as it was fixed by the institute: **Collect at EMGS** 

(Once the eVAL is approved, students have to print the eVAL through EMGS website and bring the copies to the nearest Malaysian Embassy/ Consulate in your country of origin or near to you)

Processing Fee +MYR150.00	*
lead only	
elivery Method*	
Collect at EMGS	*
Read only, selected option was fixed by the institute	
Oner Loner W	
Choose File No file chosen	
Choose File No file Chosen Allowed file extensions to upload: pdf Maximum file size: 550 KB	
Choose File   No file chosen Allowed file extensions to upload: pdf Maximum file size: 550 KB Passport Data Page*	
Choose File No file chosen Allowed file extensions to upload: pdf Maximum file size: 550 KB Passport Data Page*	
Choose File No file chosen Allowed file extensions to upload: pdf Maximum file size: 550 KB Passport Data Page*	



#### 24. Passport Data Page

**Upload** a scanned copy of **all passport pages** with the passport holder details including pages that show extension of passport validity, clarification of name and/or previous passport number, and all blank pages.

(Please ensure there are at least 6 empty blank pages remaining in your passport)



ion Letter\*

Confirmation Letter\* 😡

Choose File No file chosen

Maximum file size: 1000 KB

Academic Certificates\* Choose File No file chosen Allowed file extensions to upload: pdf Maximum file size: 1000 KB

Health Declaration\*
Choose File No file chosen

Allowed file extensions to upload: pdf

Allowed file extensions to upload: pdf Maximum file size: 1000 KB

Allowed file extensions to upload: pdf Maximum file size: 500 KB

#### 25. Offer Letter

Upload a scanned copy of your Offer Letter

(If you are applying with a deferral letter, please upload the original offer letter and deferral letter as one pdf file)

#### 26. Academic Certificates

Upload all scanned copy of your academic certificates

#### 27. Health Declaration

Upload a scanned copy of your Health Declaration Form

Effective from 1st June 2019, all International Students are no longer required to undergo the Pre-Arrival Medical Screening when applying for a student pass application to Malaysia.

Student is required to submit the "**Health** Declaration Form" in place of the Pre-Arrival Medical Screening Report to EMGS.





#### 9 | Page



Click APPLY NOW to proceed to STEP (3)

#### Step (3):

**CONFIRMATION** of application - once you click **APPLY NOW** in **Step (2)**, a page indicating the summary of application details and total amount of payment to be made will be displayed. Kindly review and confirm your application details before proceeding to click "**Next**"

onfirm	Your Application Details						
	Type of Application			Unit Price	Qty	Total (excluding Service 1	Tax)
Student Visa	Student Visa Application Form for Mobility Programme Institution Type Public Higher Educational Institution Institution Name UNIVERSITI MALAYA (UM) Year of Intake 2020 Month of Intake September Course Name BACHELOR - LONG-TERM EXCHANGE PROGRAMME Course Duration of Study (months) 6		Edit	MYR990.00	1	MYR990	.00
		~		TOTA	L (EXCLUDIN	<sup>G</sup> MYł	R990.0
				SERV 6%	ICE TAX PAY	ABLE @ M	(R24.0
				CON	ENIENCE FE	E M	(R32.2
				ΤΟΤΑ	LAMOUNTP	AYABLE MYR1	,046.2
						Next	

Click **NEXT** to proceed to **Step (4)** 

#### Step (4):

**CHECKOUT** for application - once you click **NEXT** in **Step (3)**, a page with **3 Sections** indicating **Billing Information**, **Payment Information** and **Application Review** will be displayed and students are required to make full either via credit card or telegraphic transfer to the EMGS account stated on the invoice.

Your Checkout Progress

1				5	6			
(	Cheo	ckou	t					
	1 Billin	ig Informat	tion					
	2 Paym	nent Inform	nation					

Payment Information	Billing Address Change				
Application Review	JING YOUNG PARK				
Type of Application	Price	Qty	Total (excluding Service Tax)	SEOUL, Gyeonggi, 03700 South Korea	
STUDENT VISA APPLICATION FORM FOR MOBILITY PROGRAMME	MYR990.00	1	MYR990.00	I: 123456	
Institution Type				Payment Method   Change	
Public Higher Educational Institution				· · · · · · · · · · · · · · · · · · ·	
Year of Intake				Credit Card - RM only (powered by iPav88)	
2020				You will be redirected to iPay88	
Month of Intake				(Mobile88.com) secure payment page	
September				when you place an order.	
Course Name					
BACHELOR - LONG-TERM EXCHANGE PROGRAMME					
6					
Course Level					
Degree					
Partner University					
Sejong University					
Applicant Photo (35mm x 45mm)					
Passport Photo.jpg 217 x 280 px.					
Applicant Name as in Passport MRZ Format					
PARK JING TOUNG					

#### Section (A):

**Billing Information**: If you have not yet registered a billing address in your account, you will be required to create one before proceeding to the next step.

Checkout	
1 Billing Information	Your Checkout Progress
Eirst Name * Middle Name/Initial	Billing Address
	Payment Method
Last Name "	
Only A-Z and 0-9 are allowed for First and Last Name	
Company	
Address *	
* Required Fields	
Continue	

Fill up the Billing Information and click "CONTINUE" to proceed after confirming accuracy of your details.

#### Section (B):

Payment Information: There are two options of payment method: Credit Card – RM only (powered by iPay88) & Telegraphic Transfer (USD Only)

Students are required to make full amount of the total paymen either via **Credit Card** or **Telegraphic Transfer** to the EMGS account stated on the invoice.



Checkout		
		Your Checkout
1 Billing Information		Progress
2 Payment Information		Billing Address Change
Credit Card - RM only (powered by iPay88)	)	JING YOUNG PARK
Telegraphic Transfer (USD Only)		54 SEOUL, Gyeonggi, 03700 South Korea T: 123456
* Required Fields « Back	Continu	Payment Method
(	Payment information	
	Credit Card - RM only (powered by iPay88)	
	Telegraphic Transfer (USD Only)	
Oredit Card - RM only (powered by iPay88)     You will be redirected to iPay88 (Mobile88.com) set	<ul> <li>Telegraphic Transfer (USD Only)</li> <li>Thank you for selecting telegraphic transfer as your preferred pays</li> <li>A telegraphic transfer (TT) is an electronic method of transferri</li> <li>Selecting this option will still enable you to create an application</li> <li>Selecting this option will still enable you to create an application</li> <li>Sou are advised to download your Telegraphic Transfer Notifica</li> <li>pervenent. This form is available under "My Account"</li> </ul>	ment option! Indis to another account In however the application will only be processed once we have verified that the ation form which contains guidelines on how to perform a telegraphic transfer V

Select your preferred type of payment in this step and click "CONTINUE"

#### Section (C) :

**Application Review**: Verify your application details, read the Terms and Conditions and click **"Submit Application**" after selecting the checkbox to confirm your consent to the processing of your personal data by EMGS.

Check and verify the total figure (there is a 3% surcharge added to the total amount requested for payment using Visa or Master Card

(Your application will not be processed without this consent).

Billing Information				Progress
2 Payment Information				Billing Address   Change
3 Application Review				JING YOUNG PARK
Type of Application	Price	Qty	Total (excluding Service Tax)	54 SEOUL, Gyeonggi, 03700 South Korea
STUDENT VISA APPLICATION FORM FOR MOBILITY PROGRAMME Institution Type Public Higher Educational Institution Institution Name UNIVERSITI MALAYA (UM) Year of Intake 2020 Month of Intake September Course Name BACHELOR - LONG-TERM EXCHANGE PROGRAMME Course Duration of Study (months) 6 Course Level Degree Partner University Sejong University Applicant Photo (35mm x 45mm) Passport Photo.jpg 217 x 280 px.	MYR990.00	1	MYR990.00	Payment Method Change Credit Card - RM only (powered by iPay88) You will be redirected to iPay88 (Mobile88.com) secure payment page when you place an order.
Τα	otal (excluding Servic	e Tax)	MYR990.00	
Service Tax payable @ 6% MYR24.00			MYR24.00	
	Convenien	ce Fee	MYR32.25	

I have read and agree to the Terms and Conditions to apply for a Student Pass Application.



You will receive the notification below with your **Application Number** for your reference. An email with the application details will also be sent to the email address you used to register. Please **email** the **Application Number** to <u>iss\_aasc@um.edu.my</u> with copy to <u>study@um.edu.my</u>



#### WHAT'S NEXT?

Once EMGS received a complete Student Pass application from you, the Universiti Malaya will be notified and is required to verify your student status. The payment for the application fee must be made by this time if you have not paid using credit card.

You can use the application tracker on EMGS's website or through the **EMGS Mobile App** to keep track of your application status.







	Student Visa Guidelines Policies Register Log In
Student Visa	Check Application Status
Apply Student Visa Online	CHECK APPLEATON STATUS Travel Document Number *
Track My Application	Passport number
Calculate Application Fees	Nationality *
	Confirm that have read and agree to the Terms and Conditions for using this feature and Loonsent to the processing of my personal data in accordance with the Privacy Policy.*
	Track My Application

#### Students are advised to take note of the followings:

 If there are any additional documents required by the EMGS department, you may submit the required documents directly to enquiry@emgs.com.my, additionaldocs@emgs.com.my and cc: iss\_aasc@um.edu.my



#### **ISSUANCE OF EMGS APPROVAL LETTER**



Once your application has been approved by EMGS (Application status reaches **32% - 35%**), EMGS will issue an **EMGS Approval Letter** for you to download. And this also means that the application is ready for submission to Malaysian Immigration Department for eVAL approval.

#### What is EMGS Approval Letter?

The **EMGS Approval Letter** is an assurance that EMGS has vetted the application and the student has met the minimum academic requirements needed to pursue their intended course.

Kindly note that students **can only be allowed** to enroll and attend online classes with a valid EMGS Approval Letter.



Please note that the **EMGS Approval** Letter is not a replacement to the eVAL (Visa Approval Letter) issued by the Malaysian Immigration Department.

#### **Application Status**



#### In line with the Global Crisis of COVID-19

Based on the current circumstance which limits International Students from travelling to Malaysia, you must ensure your visa application has reached the status of **In Progress with EMGS** which is equivalent to **32% on the application status**. This is to ensure that you have obtained the **EMGS Approval Letter** to enroll on the intended course and attend online classes.

### STEP 3 – STEP 7

The remaining Step 3 – Step 7 is only applicable and subject to **No Movement of Control Order imposed to foreign students entering Malaysia** during the global crisis of COVID-19.





#### **ISSUANCE OF VISA APPROVAL LETTER (VAL)**



Once your application is approved by the Immigration Department of Malaysia, you are required to download the Electronic Visa Approval Letter (e-Val) from the **EMGS's website**.

Visa Approval Letter (VAL) application process will take between 4-6 weeks and you are required to check your status of application constantly and communicate with the EMGS/Universiti Malaya to avoid any delays.

		Unida at 2	880 KD#
	Summary	EMGS TAP HERE TO	RECESTER
	Full Name: XXXX	SUMMARY	HISTORY
	Travel Document Number: XXXX		
700/	Application Number: XXXX		
10%	Application Type: New	70	
	Application Status: VAL Approved and ready for download	/0	
	Important: FAQ during Malaysia's Movement Control Order:		Tagi Hars
	eVAL: 👌 Download	Full Name	
	Arrival Guide to Malaysia: 😸 Download	Passport Number	
	Note: Currently, the International Student Arrival Centre (ISAC) is only available at the Kuala Lumpur International Airpor (KLIA).	Application Number	
		Application Type	New - Mobility
	IBD/0741/5 Vietly yeard the applicables below to understand the percentant	Application Status	VAL Approved and

#### What is Electronic Visa Approval Letter (eVAL)?

eVAL is an approval letter issued by the Malaysian Immigration Department in Kuala Lumpur, Malaysia to the Malaysian Mission overseas and to the student to inform about the approval of the Student Pass application. Please note that this **e-VAL is not the Student Pass**, it only grants you permission to enter Malaysia for the further processing of your Student Pass. Please follow all the rules and regulation as stated in the e-VAL.

Student must bring both copies (eVAL and Admission/Offer Letter) to the nearest Malaysian Mission in his/her home country which has been identified during the application process to get the **SINGLE ENTRY VISA** stamped into their passport.





Once you have obtained the e-Visa Approval Letter (eVAL) from the EMGS system, you are required to obtain a **Single Entry Visa (SEV)** from the Malaysian Embassy as specified on the e-VAL **before entering Malaysia**.

However, if you are a citizen of a country that **does not require a visa** to enter Malaysia, you will need to obtain **Visa on Arrival (VOA)** at the airport by producing the **correct eVAL** to the Immigration officer at the entry point to verify the validity of the eVAL and issue a **Special Pass** for your entry to Malaysia.

Failure to produce your e-VAL may result in you not being allowed to enter Malaysia.

#### TRAVEL TO MALAYSIA



BEFORE your travel from your home country, you should notify your host university of your travel itinerary.

You should also make sure that you have prepared the following documents:

- 1) Your Original Passport
- 2) Your Offer Letter Printed copy
- 3) Your Visa Approval Letter (VAL) Printed copy

5

4

- 4) A Single-Entry Visa (SEV) If required for your country
- 5) Yellow fever vaccination certificate If required for your country (Click Here for more info)



ARRIVAL in Malaysia, you should notify your host university of your arrival status.

Arrival Flow Chart			Venue
Step 1	Proceed to Immigration Chec		
Step 2	Individuals must present the following documents to Immigration Officers at the Malaysia Entry Point upon arrival: • A valid passport with an appropriate length of validity; • Visa Approval Letter (VAL); • Offer Letter; • Relevant paperwork i.e. SEV/e-Visa – refer below For students who have Previously-Obtained SEV or e-Visa Please present either the previously- obtained SEV or e-Visa		Immigration Checkpoint at Malavsia
	obtained SEV or e-Visa	the immigration checkpoint in order to receive the correct visa-on-arrival (VOA) stamp.	Entry Point
Step 3	Upon presenting the required documents Special Pass and you may proceed to co Important Note: Please ensure you have received the co Pass (SP) /Special Visa (SV) stamping	s, immigration will issue you with a ollect your luggage from the carousel. rrect Entry Stemp marked as Special with the correct date	



#### **REGISTRATION AT INSTITUTION**

Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
Student Pass Application	Issuance of EMGS Approval Letter	Issuance of Visa Approval Letter (VAL)	Single Entry Visa	Travel to Malaysia	Registration at Institution	Issuance of Student Pass & iKAD

Once you have passed through the immigration checkpoint and obtained a correct Entry Stamp marked as **Special Pass /Special Visa** which granted you between **14 - 30-days** to complete the remaining student pass application process.

2 IMPORTANT PROCEDURES to complete within the 30-days upon arrival in Malaysia. Students must take note the followings upon arrival at the Institution:

- 1) Post-Arrival Medical Screening & Insurance
- 2) Submission of Passport for Student Pass Sticker Endorsement

#### PROCEDURE 1: Post Arrival Medical Screening & Insurance

 You must complete a Post-Arrival Medical Screening within 7 days upon arrival in Malaysia at any EMGS registered (panel) clinics. Log on to EMGS Mobile App or Website to access to the list of Panel Clinics.



- Kindly check the Insurance Package that you have purchased during your Student Pass application via EMGS portal. It is compulsory for every international student to be covered by a locally purchased medical health insurance scheme.
  - a. If you have chosen either one of the EMGS appointed insurance provider i.e. AIA/ AXA/ Hong Leong MSIG Takaful (HLMT) during your visa application, this means that you have already covered by a locally purchased insurance scheme.
  - b. If you choose Own Group Insurance during your Student Pass (Visa) application, you will have to purchase an insurance scheme and obtain an Insurance Coverage Letter the next working day after your arrival in Malaysia from ETIQA Takaful Office located at Ground Floor, Blok E, Perdanasiswa Complex, Universiti Malaya / Email: etiqaagency.um@gmail.com

For more details related to insurance, kindly click here.



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- Once the registration process and medical screening are completed, you will need to submit your passport and the following documents to International Student Services (Visa office) counter:
  - a. Original Passport
  - b. **Malaysia Duty Stamp** (RM10.00)– Will be provided by International Student Centre (ISC) to those who have received an offer letter by ISC only
  - c. A copy of Medical Slip from Qualitas Panel Clinics (EMGS Registered Clinics). Medical examination must be done at the EMGS's registered clinics. Please refer to the EMGS's website for the Qualitas Panel clinic list (Click <u>here</u>)
- The sticker endorsement process for your Student Pass will take a minimum of 14 working days from the date it is submitted to EMGS. You are not allowed to arrange / book your travel whilst the passport is being processed for sticker endorsement.
- International Student Services Unit is located at the Examination Building, Universiti Malaya. (Click <u>Here</u> for location)

# Step 1<br/>Student<br/>Pass<br/>ApplicationStep 2<br/>Issuance of<br/>EMGS<br/>Approval<br/>LetterStep 3<br/>Issuance of<br/>VisaStep 4<br/>Single Entry<br/>VisaStep 5<br/>Issuance of<br/>MalaysiaStep 6<br/>Registration<br/>at InstitutionStep 7<br/>Issuance of<br/>Student<br/>Pass & iKAD

After submission of your Passport to International Student Services counter (UM Visa office), you may check the progress status of your Student Pass Sticker Endorsement processing through EMGS's Website or EMGS Mobile App.

You may visit the International Student Services counter to collect your passport once the **Status reaches 100%**. Information on iKAD collection will be sent separately as iKAD is normally issued within 30 days of the Student Pass endorsement.

Application Status	Summary Full Name: Travel Document Number: Application Number: ME Application Type: New Application Status: Application completed
	Important: FAQ during Malaysia's Movement Control Order: Download eVAL Download Arrival Guide to Malaysia: Download Note: Currently, the International Student Arrival Centre (ISAC) is only available at the Kuala Lumpur International Airport (KLIA). IMPORTANT: Kindly read the explanation below to understand the percentage.

#### **ISSUANCE OF STUDENT PASS & iKAD**

#### CONTACT INFORMATION

International Student Service Unit Academic Administration and Services Centre (AASC) University of Malaya 50603 Kuala Lumpur MALAYSIA

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